

Hospital Name : Sri Narayani Hospital & Research Centre

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Year of Establishment : 22nd March 2004.

About Management

Welcome To Sri Narayani Hospital & Research Centre

It is Sri Sakthi Amma's divine vision which inspired the establishment of Sri Narayani Hospital & Research Centre. The institution is situated in Thirumalaikodi, a tiny hamlet about 9 kilometres from Vellore. Its prime objective since inception is to provide quality medical service to the less privileged rural population, at a level on par with hospitals of metropolitan cities.

- Sri Narayani Group Of Institutions
- Sri Shakthi Amma Institute of Allied Health Science
- Sri Narayani College & School of Nursing
- Sri Sakthi Amma Clinics
- Sri Sakthi Amma Hospital
- Sri Sakthi Amma Institute Of Biomedical Research
- Sri Narayani Hospital & Research Centre

About Amma

Sri Sakthi Amma

Sri Sakthi Amma was born on the third of January, 1976, to Shri. Nanda Gopal and Smt. Jyothamma. It was evident from birth that this baby was divine and very special. A distinct, divine ray of light (Namam) on the baby's forehead was vividly visible, along with symbols of Chakra (wheel) and Shanka (conch) on either side of the chest.

Through this, the divine connection was established and people recognized the child as very special. From a very early age, the child began showing great interest in spiritual life. The child demonstrated profound interest only in spiritual life, participated blissfully in Pujas/Bhajans (religious ceremonies), and insisted on visiting places of worship on a daily basis. On the Eighth of May, 1992, Sri Sakthi Amma proclaimed to the people, the avatar of Goddess Sri Narayani and the purpose. Extraordinary Siddhis (Miraculous Powers) were demonstrated to make the message clear.

Director Message

Prof. Balaji Nandagopal, Ph.D, MACE, MNAMS, FIMSA, FACSc, MBA.

Director & Trustee , Sri Narayani Group of Institutions,

Professor, Laboratory Medicine, SNHRC,

Director, Sri Sakthi Amma Institute of Biomedical Research,

Sripuram, Vellore 632 055,

Tamilnadu, india.

Message

The SNHRC, provides free services to the poor & needy including free treatment. Surgeries, diagnostics, imaging, free food, free medicines and follow-up care by devoting resources and expertise to the investigations of problems contributing to health disparities in minority populations, we can translate our understanding into clinical application to serve and improve the community. The institute is actively organizing numerous community outreach programs in our adopted villages in and around vellore. We are in the process of setting up the super specialities of cardiothoracic Surgery and Oncology. The institute has already made its remarkable change in the Healthcare education.

SNHRC is a remarkable and unique institution and is embarking on a promising venture, dedicated to making the coming years as rich and productive as its past while ensuring that our students are trained, our faculty serve our patients receive care in a twenty first century environment. My goal is to lead the effort and set standard for excellence in these endeavours.

Awards

With the Divine Blessings of Our Beloved Sri Sakthi Amma, Sri Narayani Hospital & Research Centre received the following Awards:

- ◆ “Best Hospital Award” by Rotary Club of Vellore Fort for the year 2006
- ◆ “Excellence Award” in promoting global integration at Kathmandu, Nepal on 7th February 2007
- ◆ “Appreciation Award” by Indian Redcross Blood Bank Chittoor District for the year 2007
- ◆ “Achievement Award” by Azeez – Chida foundation, Ottawa, Canada and Indian Medical Association – Dr. A.M. Ikrams Social Welfare Trust Vellore on 27.10.2007
- ◆ “Award of Honor” presented to SNH&RC by ‘Connecting with Children’- Schneider Children’s Medical Centre of Israel 2009
- ◆ “Best Community Service Award” Indian Medical Association Vellore Branch for the year 2010
- ◆ “Best Management (Nirvaga Semmal) Award by Indian Medical Association 2010
- ◆ “Humanitarian Award” by Sri Narayani Peedam for the year 2011
- ◆ Tamil Nadu Government Health Insurance Scheme Kalaignar Kapittu Thittam Best Hospital Service Award (2011)
- ◆ Manitha Nalam Kappalar from All India Journalist Welfare Association 2016
- ◆ Best Non Profit Hospital 2017, awarded by FICCI – TANCARE & Health & Family Welfare, Govt of Tamilnadu
- ◆ LEGEND IN HEALTHCARE Award 2017 by Beloved Sri Sakthi Amma

- ◆ In recognition of significant contribution for advancement of Medical Sciences Our Honourable Dr.N.Balaji Director & Trustee SNHRC has been elected Member of the National Academy of Medical Sciences (India) in the year 2018.
- ◆ "Bharat Vikas Award" Institute of Self-Reliance, Odisha 2018.
- ◆ Dr N Balaji, Director & Trustee SNHRC receives at 4th International Health care awards 2019, Time Cybermedia in the Award category: Best health care provider in Vellore, TamilNadu from BCCI Board Member – Cricketer & commentator Shri Sunil Gavaskar held at Mumbai, India on May 18, 2019.

VISION & MISSION

VISION

- Amma's compassion for the marginalized and the poor and her vision of reaching Quality health care and education to the needy irrespective of their economic, social or religious identity is our Passion.
- Our vision, in total alignment with that of Amma's, is to take Quality health care to those in need and create an outstanding and dedicated pool of 'Talent Resource' through our educational institutions to make the 'Sri Narayani quality of health care' a reality.

MISSION

- To create an environment where quality health care, which is affordable and accessible, is delivered with compassion and concern to all irrespective of their economic and social status.
- To reach out and touch lives of the affected people creating total health care awareness, thus facilitating early detection and prevention of disease with a view to ensure holistic wellness of the targeted population.
- Create and retain a pool of talented and dedicated workforce that will deliver service to the needy and the underprivileged with care and compassion.

- Nurture an academic environment where pursuit of excellence in Teaching, Learning and Research will be a cherished goal and a way of life.
- Create the right ambiance to promote health tourism with a view to ensure overall development of the hospital and affiliated educational institutions.

Insurance

Cashless Hospitalization

The facility of cashless hospitalization offers immense benefit to patients. It provides the right to insured patient to obtain admission and undergo any necessary treatment without the worry of direct payment. The assigned TPA works as a prime point of communication between the healthcare organization (Hospital) and the Insurance company to settle the bills on behalf of the insured patients. (As per the IRDA guidelines, Insurance is a matter of solicitation).

Network Hospitals

Every TPA has agreement with several healthcare service providers, those are called Network Hospitals. In the cases of hospitalization, you will be eligible for cashless hospitalization at those Network Hospitals, subject to the terms & conditions mentioned in your specific insurance policy. For convenience and hassle free hospital experience at Sri Narayani Hospital, we have tied up with following recognized and Third Party Administrators and Insurance companies.

For detailed information on the same, please call on 0416-2206300 (TPA Desk extensions 338, 340)

Email: insurance@snhrc.org



Aditya Birla Health Insurance



Alankit Health Care



Appolo Munich Health Insurance



Bajaz Allianz Health Insurance



BHEL



Cholamandalam MS



Cmchis (Chief Minister Comprehensive Health Insurance Scheme)



Daman



ECHS



ESI



Family Health Plan Ltd



Future Generali Insurance



Genins India Insurance Tpa



Good Health Plan



Health Care Infoexchange Pvt (HCX)



Health India Tpa



Heritage India Tpa



Iffco Tokio



Life Insurance Corporation (Mhc Only)



Med Save



Max Bupa



Md India



Mediassist



Paramount Tpa



Park Medi Claim Consultations Pvt . Ltd



Raksha Tpa



Religare Tpa



Reliance General Insurance



Safeway Tpa Service



Spurthi Meditech



Star Health And Allied Insurance



United Health Care



Vidal Health Tpa



United India Health Insurance



Vipul Medcorp

Laboratory Service

The department includes various divisions namely- Clinical Biochemistry, Hematology & Clinical Pathology, Microbiology, Histopathology & Cytology and Blood Bank. All the divisions in the department perform proper quality control checks, both internal and external, to ensure that the patient receives accurate results. Proper and adequate documentation is maintained for all the activities in the laboratory. Regular meetings and training programmes (both internal and external) are organized to upgrade the professional skills and academics activities of the laboratory personnel.

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Clinical Biochemistry

The division of Clinical Biochemistry at SNH&RC provides round the clock diagnostic service to patients. Various biochemical constituents in the blood and body fluids are measured by fully automated random access analyzers. The Clinical Biochemistry menu consists of more than 160 test parameters which includes general chemistry and endocrine tests, therapeutic drug monitoring, HbA1c and a range of more complex and specialized investigations.

For the majority of tests the result is available the same day, often within two to three hours of receipt of the specimen. Some investigations are carried out less frequently, e.g. weekly. The diagnostic assays are performed on receipt of adequate and proper sample with priority to those from the emergency departments. The technicians perform daily quality controls, maintenance and calibration of the instruments in spite of participation in external quality control programmes to ensure that high quality and precise reports are dispatched to the patients.

The automated analyzers and instruments in the Clinical Biochemistry division are

- Beckman Coulter AU 480
- Beckman Coulter Access 2
- Diasorin Liaison
- BioRad D10
- ABL 800 Blood Gas Analyzer
- Instacheck
- Centrifuges

Microbiology

The Microbiology division started functioning since 2009 in 'A' block behind the current administrative building. The laboratory functions to provide the

required services from 7am to 6pm on all the days to the entire hospital and its sister institution. At present the department is equipped to cater diagnostic services and research activities besides academic activities. The department is associated with various surveillance programs such as Portable water, Operation theatre surveillance, Critical care area surveillance, Microbiology sterility, Sterility check of blood bags, Solutions and Sterilizers. The laboratory is participating External Quality Assurance Scheme (EQAS) done by Indian Association of Medical Microbiologists (IAMM).

The division offers the following Services:

Bacteriology – Smear, Culture, identification of pathogens, Antibiotic Susceptibility Testing (AST) of isolates

Specimens tested:

Blood culture – Automated BacT Alert 3D system, Urine Culture ,CSF and other body fluids

Tissue/Biopsy material, Pus , Faeces (Hanging drop for V. cholerae), Sputum, suction tip and Endotracheal aspirates, Throat, Nasal and Ear Swabs

Mycobacteriology

- AFB Smear
- Culture – solid and Automated BacT Alert MP 3D system – Biomerieux

Mycology

- Microscopy (KOH preparation) & Culture

Academic Activities

The faculty and staff are involved in the teaching of the following paramedical courses:

- DMLT
- BSc Nursing
- PB BSc Nursing
- BSc Physician Assistant

Research Publication

- Nandagopal B, Sankar S, Sagadevan K, Arumugam H, Jesudason MV, Aswathaman K, Nair A. Frequency of extended spectrum β -lactamase producing urinary isolates of Gram negative bacilli among patients seen in a multispecialty hospital in Vellore district, India. Indian J Med Microbiol 2015; 33(2): 282-5

- George EA, Sankar S, Jesudason MV, Sudandiradoss C, Nandagopal B. Molecular characterization of CTX-M type extended spectrum β -lactamase (ESBL) producing E. coli isolated from humans and the environment". Indian J Med Microbiol 2015 33(5): 73-79
- Sankar S, Vadivel K, Nandagopal B, Jesudason MV, Sridharan G. A multiplex nested PCR for the simultaneous detection of Salmonella typhi, Mycobacterium tuberculosis and Burkholderia pseudomallei in patients with pyrexia of unknown origin (PUO) in Vellore, South India. Molecular Diagnosis and Therapy 2014 18(3): 315-321
- George EA, Sankar S, Jesudason MV, Sudandiradoss C, Nandagopal B. Incidence of extended spectrum β -lactamase producing Escherichia coli among patients, healthy individuals and environment. Indian Journal of Medical Microbiology 2014 32(2): 172-174
- Sankar S, Narayanan H, Kuppanan S, Nandagopal B. Frequency of ESBL-producing Gram negative bacilli in a 200 bed multi-specialty hospital in Vellore district, Tamil Nadu, India – a prospective, cross-sectional study. Infection 2012; 40(4): 425-429.

Transfusion Medicine/ Blood Bank

Transfusion medicine is a branch of medicine that is concerned with the process of collecting (donation), testing, processing, storing, and transfusion of safe blood and its components. It plays a vital role in patient management. The Department of Transfusion Medicine at Sri Narayani Hospital and Research Centre commenced in the year 2007.

The blood bank in our hospital has adequate space consisting of Reception area, Medical examination room, Blood donor room, Refreshment area, Separate labs for grouping, cross matching and serological screening, Blood storage area, Component separation area, Sterilization area and Storage room. It functions 24X 7 providing service to patients admitted in our hospital as well as to those in need from other hospitals also. The technically skilled staff in the blood bank currently provides quality service to more than 10,000 patients annually. The blood bank technicians have two major roles- one called compatibility testing, where donated blood and blood products from a donor to a patient is matched, and another called component therapy, which involves separating whole blood into its various individual components, like Packed red blood cells (PRBC), Fresh Frozen Plasma (FFP), Platelet concentrate (Plt. Conc.) and Cryoprecipitate, for administration to patients. The transfusion medicine is

the only area in the clinical laboratory that prepares products to be administered to the patients. Blood donation camps are regularly conducted (twice or thrice a month) by a team of skilled and trained staffs. This facility helps us to provide an uninterrupted supply of blood and its products to the needy.

Screening Tests

- Blood grouping and typing
- Blood cross matching
- Coombs test
- Coombs cross matching
- Tests for uncommon blood cell antigens and antibodies
- Screening tests for infectious agents like HIV, HBsAg, HIV, Venereal diseases, Malaria and Filaria.

Blood Components Available

- Whole Human Blood (WHB)
- Packed Red Blood Cells (PRBCs)
- Fresh Frozen Plasma (FFP)
- Platelet Concentrate
- Cryoprecipitate

The Instruments Used In The Department Of Transfusion Medicine Are

- Blood storage refrigerator
- Deep freezer (-80°C and -35°C)
- Incubator (37°C)
- Cryobath (4°C)
- Plasma thawing bath (37°C)
- Platelet agitator (22°C)
- Refrigerated centrifuge
- Biosafety cabinet
- Automated Blood grouping and Cross matching unit
- Automated Blood donor couch
- Fully automated ELISA- Evolis Twin Plus (BioRad)